

**From:** "██████████)" <████████>  
**To:** "████████)" <████████>, "████████ (USANYS)"  
<████████>, "████████)" <████████>  
**Subject:** Fwd: Ghislaine Maxwell 02879-509  
**Date:** Wed, 16 Jun 2021 14:37:07 +0000

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Begin forwarded message:

**From:** BOBBI C STERNHEIM <████████>  
**Date:** June 16, 2021 at 10:23:09 AM EDT  
**To:** Sophia Papapetru <████████>, ██████████ <████████>  
**Cc:** "████████)" <████████>, Christian Everdell  
<████████>  
**Subject:** Ghislaine Maxwell 02879-509

Good morning-

As reported yesterday, the modifications made in the VTC room are negatively impacting attorney-client communication.

The video is blurry; the audio includes distorting noises.

I am requesting that these problems be remedied immediately.

Also, I am bringing to your attention the inappropriate behavior of the guards presently on Ms. Maxwell's detail: threatening discipline if

Ms. Maxwell is "off camera" while leaning against a wall to soothe her aching back; barking orders regarding the noise emanating from the washing machine and the pace of her gait when walking; laughing amongst themselves as if any of this is funny. The manner in which some of the guards responded to me on Sunday gives me reason to be concerned about how they treat Ms. Maxwell when out of public view.

The courtesy of a response is requested.

Thank you-

Bobbi

BOBBI C. STERNHEIM, ESQ.  
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\*\*Covid-19 Notice: The █████ office is currently closed but we continue to work remotely.

Please use email or fax, instead of regular mail, for all correspondence during this time.

EFTA00032722

We continue to work regular business hours throughout this situation.

Thank you for your consideration. Our best wishes for your good health and well being.

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