

From: "[REDACTED]" >
To: "[REDACTED]" >

Subject: Re: RE:

Date: Tue, 21 Apr 2020 17:13:27 +0000

Importance: Normal

Thanks [REDACTED] - I think they need a specific month and year. I bcc you on the email to [REDACTED].

-

On Apr 21, 2020 1:12 PM, "[REDACTED]" > wrote:
Hey [REDACTED], if I recall correctly it started when [REDACTED] was 14 and lasted until she was an adult. I can double check her 302 when I go into the office tomorrow.

From: [REDACTED] >
Sent: Tuesday, April 21, 2020 12:51:49 PM
To: [REDACTED] >
Subject: Fwd: RE:

[REDACTED] - how are you?? So se below regarding [REDACTED] [REDACTED] claim. I just left [REDACTED] a message asking for the dates. I didnt think she gave us any the time we met; did she?

-

----- Forwarded message -----

From: "[REDACTED]" >
Date: Apr 21, 2020 12:40 PM
Subject: RE:
To: "[REDACTED]" >
Cc:

Kind of lol The dates can be 10 years ago, but we still need the dates. Without the info, it will be rejected

From: [REDACTED] >
Sent: Tuesday, April 21, 2020 12:39 PM
To: [REDACTED] >
Subject: RE:

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Thanks [REDACTED]! This should not have been rejected because it is an Epstein victim and the understanding was that the dates could be 10 years ago; an I incorrect about that? I will give them a call.

Thank you!

-

On Apr 21, 2020 12:34 PM, "[REDACTED]" > wrote:
Oops, sorry. The [REDACTED] is on medical phase. [REDACTED] is rejected currently. The claimant did reach out to [REDACTED] yesterday about claim number. Cathy A had previously attempted to reach out to you. We are missing county of crime, date

reported, and date of crime. This can be sent to [REDACTED] or you can call the 800 number. We have a worker in the file room every day except Friday now. Usually about 10-3p
Thanks!

From: [REDACTED] >
Sent: Tuesday, April 21, 2020 12:23 PM
To: [REDACTED] >
Subject:

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Thank you so much [REDACTED]!! So just checking does the medical team need anything from me ? Oh I just realized is this the 305 case or claim [REDACTED]?

[REDACTED]

-

On Apr 21, 2020 8:22 AM, "[REDACTED]" > wrote:
Good morning [REDACTED],

The above claim is closed- awarded, so our medical team has been working on her bills. If it is a different victim, let me know. I can look up that claim and let the Investigator know.
Thanks!!

From: [REDACTED] >
Sent: Monday, April 20, 2020 3:34 PM
To: [REDACTED] >; [REDACTED] >
Subject: Re: 305D-NY-3017276; OVS claim [REDACTED]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Hi [REDACTED] - I hope all of you are doing well during this! I know that OVS is also working from home as we are. One of the Epstein victims emailed me that OVS told her they left me a message needing information. Her claim number is [REDACTED]. I am not sure who to tell but if you wouldn't mind letting your colleagues know that I am at home and can be reached at this email or my cell [REDACTED] if they have questions for me.

I really appreciate all of your help!
Stay safe!

[REDACTED]

[REDACTED] [REDACTED], MS
Victim Specialist
FBI New York Office
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED] >
Sent: Thursday, March 19, 2020 9:42:39 AM
To: [REDACTED] >; [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

Hi [REDACTED],

We are all out of the office and the supervisors have the ability to work from home. I put her name into our system and I do not find anything. Do you have her birthday or SSN?

Thanks!

From: [REDACTED] >
Sent: Wednesday, March 18, 2020 5:45 PM
To: [REDACTED] >
Cc: [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Hi [REDACTED] - I hope you are staying safe and well! I just received a call from [REDACTED] asking when she would hear from OVS. I sent her paperwork in several weeks ago. I wanted to see if anything is missing like the other one I reached out regarding last week.

Thank you for your help!
Stay well!
[REDACTED]

-

On Mar 13, 2020 3:48 PM, "[REDACTED]" > wrote:
Good Afternoon,

I am not assigned to the [REDACTED] claim ([REDACTED]). Right now in our system the claim is rejected for date of crime not listed. If you could please call [REDACTED] with Processing at [REDACTED] to firm up that missing information, and from there I believe the claim will be assigned to an investigator.

[REDACTED]
[REDACTED]
Crime Victim Specialist I

New York State Office of Victim Services

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED] | [REDACTED]

www.ovs.ny.gov

CONFIDENTIALITY NOTICE: This message, and its attachments, is a confidential communication intended solely for the designated recipient(s) and contains confidential information which is legally privileged and protected by law from disclosure. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this e-mail and any attachment(s) is strictly prohibited. If you received this communication in error, please notify the sender by reply e-mail and immediately and permanently delete this e-mail.

From: [REDACTED] >
Sent: Friday, March 13, 2020 3:42 PM
To: [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Thanks again for your help !

On Feb 24, 2020 3:59 PM, "[REDACTED]" wrote:
Disregard. RECEIVED! Awesome! Thank you again for your assistance

From: [REDACTED] (OVS)
Sent: Monday, February 24, 2020 2:00 PM
To: [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

Good Afternoon,

I just wanted to follow up from the other day. I still haven't received any copy of the CJAR for [REDACTED] O. Maybe sending via mail is the best option? Again here are our fax numbers:

Investigation Unit: [REDACTED]
Processing Unit: [REDACTED]

If mailing:
NYS Office of Victim Services

Thanks again and hopefully the issue settles.

[REDACTED]
Crime Victim Specialist I

New York State Office of Victim Services

[REDACTED] | [REDACTED]
www.ovs.ny.gov

CONFIDENTIALITY NOTICE: This message, and its attachments, is a confidential communication intended solely for the designated recipient(s) and contains confidential information which is legally privileged and protected by law from disclosure. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this e-mail and any attachment(s) is strictly prohibited. If you received this communication in error, please notify the sender by reply e-mail and immediately and permanently delete this e-mail.

EFTA00038419

From: [REDACTED] >
Sent: Thursday, February 20, 2020 4:02 PM
To: [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

-
On Feb 20, 2020 4:00 PM, "[REDACTED]" > wrote:
Understood. Yeah, I don't know either because when I checked with processing there were other case documents in fax that came through for me.

From: [REDACTED] >
Sent: Thursday, February 20, 2020 3:58 PM
To: [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

thers.

-
On Feb 20, 2020 3:56 PM, "[REDACTED]" > wrote:
I regret to inform a negative. If you are able to attach file to this email that would be the last resort, or sending document through mail.

From: [REDACTED] >
Sent: Thursday, February 20, 2020 3:43 PM
To: [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Just tried again

From: [REDACTED], [REDACTED] (OVS) [[mailto:\[REDACTED\]](mailto:[REDACTED])] <[REDACTED]>
Sent: Thursday, February 20, 2020 3:27 PM
To: [REDACTED] >
Cc: [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

Negative. Not sure what is up. If you want you can try our processing unit fax: [REDACTED]

From: [REDACTED] >
Sent: Thursday, February 20, 2020 3:17 PM
To: [REDACTED] >
Cc: [REDACTED] >
Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Hi [REDACTED] – I just refaxed the one for [REDACTED]. Let me know if you still don't receive it.

Thanks-

From: [REDACTED], [REDACTED] (OVS) [mailto:[REDACTED]]

Sent: Thursday, February 20, 2020 2:52 PM

To: [REDACTED] >

Cc: [REDACTED] >

Subject: RE: 305D-NY-3017276; OVS claim [REDACTED]

Received thank you, I will pass the new claim apps on to our processing unity, and have them reviewed by my supervisor upon her return to office.

From: [REDACTED] >

Sent: Thursday, February 20, 2020 2:15 PM

To: [REDACTED] >

Cc: [REDACTED] >

Subject: 305D-NY-3017276; OVS claim [REDACTED]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

As discussed the two child pornography are submitting for minor victims. Please let me know if I did anything incorrectly or you need more information.

Thanks again for your help!

-

On Jan 31, 2020 5:16 PM, "[REDACTED]" > wrote:

Hi [REDACTED] - I apologize for just responding but have been out of the office sick. Can we talk Monday when I am back at my desk?

Thanks -

-

On Jan 30, 2020 4:12 PM, "[REDACTED]" > wrote:

Good Afternoon,

I am reaching out to discuss a claim OVS is investigating for victims compensation. Notably, the course in which OVS may receive a copy of the CJ report relating to the dates of crime. I have CC'ed my supervisor [REDACTED] Brock on this email. Thank you for your time and consideration on this matter.

[REDACTED]
Crime Victim Specialist I

EFTA00038421

New York State Office of Victim Services

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED] | [REDACTED]

www.ovs.ny.gov

CONFIDENTIALITY NOTICE: This message, and its attachments, is a confidential communication intended solely for the designated recipient(s) and contains confidential information which is legally privileged and protected by law from disclosure. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this e-mail and any attachment(s) is strictly prohibited. If you received this communication in error, please notify the sender by reply e-mail and immediately and permanently delete this e-mail.

EFTA00038422