

**From:** "████████>  
**To:** "████████>  
**Subject:** Re: RE:  
**Date:** Tue, 21 Apr 2020 17:13:27 +0000  
**Importance:** Normal

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Thanks █████ - I think they need a specific month and year. I bcc you on the email to █████.

-

On Apr 21, 2020 1:12 PM, "████████> wrote:  
Hey █████, if I recall correctly it started when █████ was 14 and lasted until she was an adult. I can double check her 302 when I go into the office tomorrow.

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**From:** █████>  
**Sent:** Tuesday, April 21, 2020 12:51:49 PM  
**To:** █████>  
**Subject:** Fwd: RE:

████ - how are you?? So se below regarding █████ █████ claim. I just left █████ a message asking for the dates. I didnt think she gave us any the time we met; did she?

-  
----- Forwarded message -----

From: "████████>  
Date: Apr 21, 2020 12:40 PM  
Subject: RE:  
To: "████████>  
Cc:  
Kind of lol The dates can be 10 years ago, but we still need the dates. Without the info, it will be rejected

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**From:** █████>  
**Sent:** Tuesday, April 21, 2020 12:39 PM  
**To:** █████>  
**Subject:** RE:

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Thanks █████! This should not have been rejected because it is an Epstein victim and the understanding was that the dates could be 10 years ago; an I incorrect about that? I will give them a call.

Thank you!

-

On Apr 21, 2020 12:34 PM, "████████> wrote:  
Oops, sorry. The █████ is on medical phase. █████ is rejected currently. The claimant did reach out to █████ yesterday about claim number. Cathy A had previously attempted to reach out to you. We are missing county of crime, date

reported, and date of crime. This can be sent to [REDACTED] or you can call the 800 number. We have a worker in the file room every day except Friday now. Usually about 10-3p  
Thanks!

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**From:** [REDACTED] >  
**Sent:** Tuesday, April 21, 2020 12:23 PM  
**To:** [REDACTED] >  
**Subject:**

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Thank you so much [REDACTED]!! So just checking does the medical team need anything from me ? Oh I just realized is this the 305 case or claim [REDACTED]?

[REDACTED]

-

On Apr 21, 2020 8:22 AM, "[REDACTED] >" wrote:  
Good morning [REDACTED],

The above claim is closed- awarded, so our medical team has been working on her bills. If it is a different victim, let me know. I can look up that claim and let the Investigator know.

Thanks!!

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**From:** [REDACTED] >  
**Sent:** Monday, April 20, 2020 3:34 PM  
**To:** [REDACTED] >; [REDACTED] >  
**Subject:** Re: 305D-NY-3017276; OVS claim [REDACTED]

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Hi [REDACTED] - I hope all of you are doing well during this! I know that OVS is also working from home as we are. One of the Epstein victims emailed me that OVS told her they left me a message needing information. Her claim number is [REDACTED]. I am not sure who to tell but if you wouldn't mind letting your colleagues know that I am at home and can be reached at this email or my cell [REDACTED] if they have questions for me.

I really appreciate all of your help!

Stay safe!

[REDACTED]

[REDACTED] [REDACTED], MS  
Victim Specialist  
FBI New York Office  
[REDACTED]  
[REDACTED]

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**From:** [REDACTED] >  
**Sent:** Thursday, March 19, 2020 9:42:39 AM  
**To:** [REDACTED] >; [REDACTED] >  
**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

Hi [REDACTED],

EFTA00038417

We are all out of the office and the supervisors have the ability to work from home. I put her name into our system and I do not find anything. Do you have her birthday or SSN?  
Thanks!

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**From:** [REDACTED] >  
**Sent:** Wednesday, March 18, 2020 5:45 PM  
**To:** [REDACTED] >  
**Cc:** [REDACTED] >  
**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

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Hi [REDACTED] - I hope you are staying safe and well! I just received a call from [REDACTED] asking when she would hear from OVS. I sent her paperwork in several weeks ago. I wanted to see if anything is missing like the other one I reached out regarding last week.

Thank you for your help!  
Stay well!  
[REDACTED]

-  
On Mar 13, 2020 3:48 PM, "[REDACTED]" > wrote:  
Good Afternoon,

I am not assigned to the [REDACTED] claim ([REDACTED]). Right now in our system the claim is rejected for date of crime not listed. If you could please call [REDACTED] with Processing at [REDACTED] to firm up that missing information, and from there I believe the claim will be assigned to an investigator.

[REDACTED] [REDACTED]  
Crime Victim Specialist I

New York State Office of Victim Services  
[REDACTED]  
[REDACTED]  
[REDACTED] | [REDACTED]

[www.ovs.ny.gov](http://www.ovs.ny.gov)

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**From:** [REDACTED] >  
**Sent:** Friday, March 13, 2020 3:42 PM  
**To:** [REDACTED] >  
**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

EFTA00038418

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Thanks again for your help !

On Feb 24, 2020 3:59 PM, "████████" > wrote:  
Disregard. RECEIVED! Awesome! Thank you again for your assistance

**From:** [REDACTED] (OVS)  
**Sent:** Monday, February 24, 2020 2:00 PM  
**To:** [REDACTED]>  
**Subject:** RE: 305D-NY-3017276; OVS claim

Good Afternoon,

I just wanted to follow up from the other day. I still haven't received any copy of the CJAR for [REDACTED] O. Maybe sending via mail is the best option? Again here are our fax numbers:

Investigation Unit: [REDACTED]  
Processing Unit: [REDACTED]

If mailing:  
NYS Office of Victim Services

Thanks again and hopefully the issue settles.

### Crime Victim Specialist I

New York State Office of Victim Services

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**From:** [REDACTED] >  
**Sent:** Thursday, February 20, 2020 4:02 PM  
**To:** [REDACTED] >  
**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

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On Feb 20, 2020 4:00 PM, "[REDACTED]" wrote:  
Understood. Yeah, I don't know either because when I checked with processing there were other case documents in fax that came through for me.

**From:** [REDACTED] >  
**Sent:** Thursday, February 20, 2020 3:58 PM  
**To:** [REDACTED] >  
**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

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thers.

On Feb 20, 2020 3:56 PM, "[REDACTED]" wrote:  
I regret to inform a negative. If you are able to attach file to this email that would be the last resort, or sending document through mail.

**From:** [REDACTED] >  
**Sent:** Thursday, February 20, 2020 3:43 PM  
**To:** [REDACTED] >  
**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

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Just tried again

**From:** [REDACTED] (OVS) [mailto:[REDACTED]]  
**Sent:** Thursday, February 20, 2020 3:27 PM  
**To:** [REDACTED] >  
**Cc:** [REDACTED] >  
**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

Negative. Not sure what is up. If you want you can try our processing unit fax: [REDACTED]

**From:** [REDACTED] >  
**Sent:** Thursday, February 20, 2020 3:17 PM  
**To:** [REDACTED] >  
**Cc:** [REDACTED] >  
**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

EFTA00038420

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Hi [REDACTED] – I just refaxed the one for [REDACTED]. Let me know if you still don't receive it.

Thanks-

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**From:** [REDACTED] [REDACTED] (OVS) [mailto:[REDACTED]]

**Sent:** Thursday, February 20, 2020 2:52 PM

**To:** [REDACTED] >

**Cc:** [REDACTED] >

**Subject:** RE: 305D-NY-3017276; OVS claim [REDACTED]

Received thank you, I will pass the new claim apps on to our processing unity, and have them reviewed by my supervisor upon her return to office.

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**From:** [REDACTED] >

**Sent:** Thursday, February 20, 2020 2:15 PM

**To:** [REDACTED] >

**Cc:** [REDACTED] >

**Subject:** 305D-NY-3017276; OVS claim [REDACTED]

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As discussed the two child pornography are submitting for minor victims. Please let me know if I did anything incorrectly or you need more information.

Thanks again for your help!

[REDACTED]

-

On Jan 31, 2020 5:16 PM, "[REDACTED]" > wrote:

Hi [REDACTED] - I apologize for just responding but have been out of the office sick. Can we talk Monday when I am back at my desk?

Thanks -

[REDACTED]

-

On Jan 30, 2020 4:12 PM, "[REDACTED]" > wrote:

Good Afternoon,

I am reaching out to discuss a claim OVS is investigating for victims compensation. Notably, the course in which OVS may receive a copy of the CJ report relating to the dates of crime. I have CC'ed my supervisor [REDACTED] Brock on this email. Thank you for your time and consideration on this matter.

[REDACTED] [REDACTED]

Crime Victim Specialist I

EFTA00038421

New York State Office of Victim Services

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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